

	Phone	Business	Premium
Availability in more than 75 countries and 22 languages	●	●	●

COLLABORATION			
User self-enrolment and profile management		●	●
Team collaboration (bubbles/folders)		● 100 folders 200 bubbles Group chat with 100 participants Manage multiple organizers Schedule meetings Manage tags	● 100 folders 500 bubbles Group chat with 300 participants Manage multiple organizers Schedule meetings Manage tags
Company and public channels (broadcast news)		● Follow	● Create, Manage, Follow
Unlimited search (people, bubbles, channels, messages, companies)		● + Properties/tags	● + Properties/tags
Member network, member groups, business contacts		●	●
Guest access		●	●
Conversation management		●	●
Persistent chat (1 on 1, group chat)		●	●
Presence information		●	●
Built-in voice and video calling, screen/app sharing		● 1 on 1	● 120 participants
File sharing, storage		● 1 GB of storage	● 20 GB of storage
Call history		●	●
Recording (1 on 1)		●	●
Ad-hoc web conferencing (add participants to a one-one-one call)		● <small>(with PSTN participants on Voice Options)</small>	● <small>(with PSTN participants on Voice Options)</small>
Scheduled web conferencing (start a multi-party conference)			● <small>(with PSTN participants on Voice Options)</small>
Remote desktop control			●

INTEGRATION WITH OFFICE SUITES			
Click2Call connector for Google Chrome		●	●
Telephony connector for Microsoft Teams		●	●
Calendar information (Microsoft Office 365 Exchange Online, Google Calendar)		●	●
Microsoft Outlook plug-in (includes Outlook contact search and web/audio conference scheduling)		●	●

DIRECTORY INTEGRATION			
<b>Personal Contact directory</b>			
- Create, modify, remove contact by User Create a new contact Create from call log Search to consult, modify and delete		●	●
- Search and caller identification		●	●

Microsoft Office 365/Azure Active Directory (AD)			
<b>Public contact search</b>			
- Setup/configure the connector			●
- Search a public contact (not personal)		●	●

CONNECTED PBX TELEPHONY			
		(Business only)	(Enterprise only)
Business phone control (with single call management)	●	●	●
Phone presence	●	●	●
Call logging	●	●	●
Any device (choose and control any phone)		●	●
VoIP calling (to PBX extensions, to public phone numbers)		●	●
Caller identification, user search via the PBX phone book		●	●
Second call management, 3-way call, call forwarding		●	●
Voicemail (visual interface, notifications, call)		●	●
OXE CCD agent (logOn/Off, withdraw, wrap-up)			●
Third-party CTI&Media Bridge (Cisco, NEC, Mitel, Asterisk)			● Phone control VoIP calling

SECURITY and COMPLIANCE			
Data encryption at rest and in transit (AES-256)	●	●	●
Single Sign-On (SSO)	●	●	● Administrate
Certified ISO/IEC 27001 Information Security Management Systems	●	●	●
Certified ISO/IEC 27017 Information Security Controls	●	●	●
Certified ISO/IEC 27018 Protection of Personally Identifiable Information	●	●	●

Certified Health Data Hosting (HDS) in France	●	●	●
EU General Data Protection Regulation (GDPR)	●	●	●
ISO/IEC 20000-1 Information Technology Service Management	●	●	●

ADMINISTRATION and SUPPORT			
Digital Help Center		●	●
Company administration and control		● Multiple administrators (up to 20)	● Multiple administrators (up to 20)
Custom company logo, custom company banner		●	●
Usage reporting		●	●
Company domain name management		●	●
User provisioning and deprovisioning		● CSV file	● CSV file, Microsoft Azure AD
Uptime	● 99,9% guaranteed uptime SLA	● 99,9% guaranteed uptime SLA	● 99,9% guaranteed uptime SLA

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